1. Can the County please provide a MS Word version of the County’s contract?
   A copy of the contract is posted the website at [www.manateesheriff.com](http://www.manateesheriff.com).

2. MCSO ITN-2015-15-002- RJMS (4.32 Exhibit A. Statement of Work (SOW)) – In 4.1 Instructions, 4.1.2, Proposers are instructed to propose any modifications or exceptions to the contract requirements. Is Exhibit A. Statement of Work to be included in this review of the County’s contract?
   Yes.

3. Attachment D6-1, D6-2, D6-3, D6-4 Cost Proposal Table. In Addendum 1 RFI-2015-15-001-RMS-JMS.pdf dated March 20, 2015, the County stated that the intent is to use the existing VMWare environment including OS and SAN. In the current Cost Proposal Table for all agencies, there are lines for the following items. Please confirm the County's intent to use existing hardware/system software/peripherals or that vendors should provide pricing for these items.

   3.1 Relational Database Management System License
      The vendor will need to provide pricing for the RDBMS Licensing.

   3.2 Storage Area Network (SAN) system and software
      The vendor will need to provide pricing for the SAN hardware and software.

   3.3 Data Warehouse system and software
      The vendor will need to provide pricing for a Warehousing system and software.

   3.4 Enterprise Backup System and software
      The vendor will need to provide pricing for the Enterprise Backup System and software.

   3.5 Servers (General Purpose, Web Server, Virtualization Server, etc.)
      The vendor will need to provide pricing for hardware and software.

   3.6 Standard Workstation Client Software License
      The vendor will need to provide pricing for their client software. That software will be loaded on pre-existing client computers with windows already loaded.

   3.7 Mobile Data Computer Client Software
      The vendor will need to provide pricing for their Field Reporting client software. The Mobile CAD software that we currently use will continue to be used and therefore is not needed from the vendor.

   3.8 SNMP Monitoring Dashboard Software
      The vendor will need to provide pricing for the SNMP Monitoring Dashboard Software.

MCSO is confirming that a single database is preferred. This reduces overhead and maintenance issues going forward. If a single database solution cannot be provided, then the RMS and JMS applications will need to accommodate the entry/query functionality that will be required of investigations/workflows within our agency. Please use the approximate record counts as of July 1, 2015 that were included in 4.32.2.5 RJMS Records and Data Conversion and Loading A. Records and Data Conversion Scope (Page 48 of the ITN) to determine the cost of conversion and loading. The counts included in Addendum 2 RFI-2015-001-RMS-JMS were figures were from earlier in the year.

5. Can you please confirm that the number of RMS and JMS workstations (700) noted in Addendum 2 RFI-2015-15-001-RMS-JMS.pdf dated March 25, 2015 is still accurate?

We have roughly 670-700 computers operational with RMS/JMS loaded on them at any one time, so the number of 700 workstations is accurate.

6. Can you please confirm that the following workstation numbers from RFI-2015-15-001-RMS and JMS FINAL.pdf dated March 4, 2015 are still accurate?

6.1 MCSO mobile field reporting – 429

MCSO currently has IFR loaded on 445 machines to include mobiles, desktops, and a few VMs.

6.2 Bradenton PD RMS workstations - 35 and mobile field reporting workstations – 80

BPD currently has 60 Desktop RMS workstations and 110 mobile units.

6.3 Holmes Beach PD RMS workstations - 8 and mobile field reporting workstations - 15

( clarified in addendum 1)

Holmes Beach PD currently has 16 Desktop RMS workstations and 9 mobile units.

6.4 Palmetto PD RMS workstations - 15 and mobile field reporting workstations – 37

The numbers for PPD have been verified as accurate.
7. Can you please provide the number of users to be trained by SunGard for each of the following: (Yellow highlighted areas are not numbered, as they were added category identifiers for training.)

<table>
<thead>
<tr>
<th></th>
<th>IFR</th>
<th>RMS</th>
<th>JMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.1 Patrol</td>
<td>300</td>
<td>65</td>
<td>0</td>
</tr>
<tr>
<td>7.2 Records</td>
<td></td>
<td>25</td>
<td>25</td>
</tr>
<tr>
<td>Civil</td>
<td>15</td>
<td>23</td>
<td>23</td>
</tr>
<tr>
<td>Crime Prevention</td>
<td>6</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Courthouse</td>
<td>55</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>7.3 Jail</td>
<td>49</td>
<td>55</td>
<td>306</td>
</tr>
<tr>
<td>7.4 Detectives</td>
<td>CID</td>
<td>SID</td>
<td>CPID</td>
</tr>
<tr>
<td></td>
<td>56</td>
<td>0</td>
<td>30</td>
</tr>
<tr>
<td></td>
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<td>41</td>
<td>45</td>
</tr>
<tr>
<td></td>
<td>62</td>
<td>39</td>
<td>15</td>
</tr>
<tr>
<td>7.5 Crime Analysis</td>
<td>6</td>
<td></td>
<td>8</td>
</tr>
<tr>
<td>7.6 Crime Scene</td>
<td>8</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Fingerprints</td>
<td>7</td>
<td></td>
<td>7</td>
</tr>
<tr>
<td>Chemist</td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>7.7 Command Staff</td>
<td>15</td>
<td></td>
<td>15</td>
</tr>
<tr>
<td>7.8 P&amp;E Staff</td>
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<td>5</td>
<td>5</td>
</tr>
<tr>
<td>7.9 IA Staff</td>
<td>9</td>
<td></td>
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<tr>
<td></td>
<td>557</td>
<td>373</td>
<td>515</td>
</tr>
</tbody>
</table>


8. Integrated Records Management (RMS Tab, R-3). We are instructed to review Appendix B for additional information; however we are unable to locate Appendix B on the County’s website or with the ITN documents. Can you please provide Appendix B?

Please see Records Definitions by Table included with the ITN documents on the website. That document was initially included in the Specifications workbook as Appendix B. The reference to Appendix B should have been changed to the document title when it was moved.
9. **Food Services** (JMS Tab, J-380-386). How does the County currently enter and track food services? If the system is currently automated, what vendor/system is used? Is the County open to an interface to the current system for this functionality? 

JMS is currently used to track meals served on either an inmate’s individual custody record and/or to the pod log. The documentation location is determined by accreditation standards. The event codes placed in JMS have sufficed and no separate system is needed.

10. **Pharmacy & Medication Administration** (JMS Tab, J-277-287). How does the County currently enter and track pharmacy and medication administration? If the system is currently automated, what vendor/system is used? Is the County open to an interface to the current system for this functionality? 

Armor is the current vendor contracted for Medical Services. They use a paper-driven system to track pharmacy and medication administration. As we look to the future, MCSO would like to have the capability to track pharmacy and medication administration within JMS and require the contracted vendor to use our system. We would need some sort of bar code system or tablet to track medication administration. For instance, medication pass is done on the pod and must be logged at the time of issue. There can be as many as 40 inmates receiving meds in one dorm so documentation has to be logged after each inmate receives meds.

11. **Health Care Administration** (JMS Tab, J-288-297). How does the County currently enter and track health care administration? If the system is currently automated, what vendor/system is used? Is the County open to an interface to the current system for this functionality? 

Armor is the current vendor contracted for Medical Services. They use a paper system and their own computer tracking (spread sheet) for health care administration. They are working on implementing a system called CoreEMR. The ability to interface that system with JMS would be beneficial for Armor. However, our preference is to have the capability in our JMS and require that the contracted vendor use our system due to the fact that medical services is provided by contract and is subject to change every few years.

12. **Intake Health Assessments** (JMS Tab J-248-268). How does the County currently enter and track health assessments? If the system is currently automated, what vendor/system is used? Is the County open to an interface to the current system for this functionality? 

Please see the response to Question 11 above.

13. **Mental Health Services** (JMS Tab J-269-274). How does the County currently enter and track mental health services? If the system is currently automated, what vendor/system is used? Is the County open to an interface to the current system for this functionality? 

Please see the response to Question 11 above.

14. **Interfaces and Interoperability – MCSO Systems and Applications** (Technical Requirements Tab, T-55). For the following interfaces, will you please provide the following: 

- A description of the functional purpose and goals of the interface with the selected vendor’s System
Confirm the product is currently in use at the County
A contact name with the respective vendor providing the product(s) to be interfaced with
Is an API or any other documentation available regarding preferred interface methodology
Database platform of application to be interfaced with:
14.1 MCSO Automated Biometric Identification System (ABIS) interface?
14.2 DataWorks interface?
14.3 Intergraph Computer Aided Dispatch (I/CAD) system interface?
14.4 Omega Group's CrimeView interface?
14.5 Swanson Trinity Inmate Accounting System interface?
14.6 Renovo Visitation System interface?
14.7 Grievance Tracking System interface?
14.8 IFR System interface?
14.9 Armor Medical Records System interface?
14.10 Sentencing and Time Served Application interface?
14.11 Keywatcher interface?

Please see the Supplement to this Addendum for responses to the above.

15. Interfaces and Interoperability – External County, State, and National Systems (Technical Requirements Tab, T-65) For the following interfaces, will you please provide the following:
   – A description of the functional purpose and goals of the interface with the selected vendor’s System
   – Confirm the product is currently in use at the County
   – A contact name with the respective vendor providing the product(s) to be interfaced with
   – Is an API or any other documentation available regarding preferred interface methodology
   – Database platform of application to be interfaced with.
15.1 On-Base repository interface?
15.2 Manatee Circuit Court MENTIS Application interface?
15.3 Clericus System interface?
15.4 Florida State Attorney’s Office (SAO) STAC Application interface?
15.5 JustWare Application interface?
15.6 Public Engines Command Central application interface?
15.7 FDLE Insite Intelligence Database interface?
15.8 Neustar Application interface?
15.9 Cellibrite Application interface?
15.10 CPAW (Court Process Accounting Website) interface?
15.11 Property Appraiser interface?
15.12 Tax Collector interface?
15.13 Halogen (or Current Human Resources Website) Application interface?
15.14 Citizen Survey System interface?
15.15 E-Guardian interface?
16. Based on our knowledge of the MCSO IT department, they currently support the RMS and JMS ILEADS solution. In the ITN it reads that you are asking the vendor to provide a fully managed system including hardware maintenance, system software maintenance, workstation support, anti-virus, system backup/restoration, etc. Is the intent to have the vendor run the system on a day-to-day basis including passwords resets, etc. Or, is the intent to have MCSO run the system on a day-to-day basis and have the vendor provide resources on site for updates and upgrades that are needed?
We are requesting the vendor maintain the backend hardware/software in that the “complete solution” remains stable and healthy. This would include ensuring that the servers/workstations are kept current with updates; are serviced with an antivirus solution and are backed up in case of data-loss. MCSO however will take care of the front-end day-to-day operations such as adding/deleting uses, resetting passwords etc.

17. Can MCSO please confirm which facility you intend to designate as the Backup/Disaster Recovery facility and what type/speed network connection exists? This information will help us to determine what (if any) additional network premise equipment may be required to interconnect these facilities.
The primary datacenter is the Public Safety Complex (PSC)
The backup datacenter is the MSO OPS Center (OPS)
There is 8GB fiber connectivity between PSC and OPS sites.